

Iowa Department of Human Services
CHILD CARE CENTER COMPLAINT

Name of Center: Little Hands Child Care and Preschool		Enrollment: 50	License ID: 4130000018
Street: 713 22nd Street	City: Spirit Lake	IA Zip Code: 51360	County: Dickinson
Mailing Address: 713 22nd Street			
Mailing City: Spirit Lake	IA	Zip Code: 51360	
Director's Name: Jennifer Will & Sarah Will		Center Phone Number: 712-336-1368	
On-Site Supervisors: na		E-Mail Address: jenwill@hotmail.com	

Date of Complaint: 2/25/2014

Date of Visit: 2/28/2014

☐ Scheduled ☒ Unannounced ☐ NA

☒ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found ☐ NA

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[] **PROVISIONAL** license from _____ to _____

[] SUSPENSION of License

[] REVOCATION of License

Summary of Complaint:

The infant room is too cold. Feels like a 15 degree difference between the infant room and the main floor.

Licensing Rules Relevant to the Complaint:

109.11(3)a(6) Sufficient heating or cooling is provided for children to be comfortable.

Inspection Findings:

Visited the center on Friday 2-28-14. Placed a thermometer in the room and talked with Sarah W, director. The director stated that it is cold in the infant room. She stated that she thought she could not use an electric heater in the infant room. They also turn off the heater in the preschool room, that is next to the infant room, when there are no children in that room. The temperature was 61 degrees in the infant room during this visit. Licensing regulations handbook states that when the outside temperature is below 65 degrees Fahrenheit that child occupied rooms should be maintained at 65-75 degrees Fahrenheit. Director stated that she will obtain an electric heater (this weekend) to supplement heat in the infant room. She plans to purchase one that is not hot if it is touched.

Visited center on 3-12-14. Talked to Sarah W. director and looked at the infant room. Sarah placed an electric heater in the room to supplement the heat and placed a thermometer in the room. Room temperature during this visit was 66 degrees. This is within the temperature range allowed for comfort.

Special Notes and Action Required:

Consultant's Signature:

Date:

03/07/2014

A handwritten signature in black ink, appearing to read "John J. Welch". The signature is written in a cursive style with a large initial "J" and a distinct "W".